



HOW TO ADVERTISE ON FACEBOOK & INSTAGRAM

PART 1 & 2

What We Will Cover - Part 1

- 1. Overview of where your ads can appear
- 2. Why you should use the ads tool rather the Boost post button
- 3. How to get to the ads tool (And why you might find it tricky to find)
- 4. Which campaign objective should you choose?
- 5. Intermediate level ways to target your ads
 - Around your town, county, country or multiple countries
 - By Demographics and behaviours
 - By Interests what people have shown an interest in on Facebook
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- 6. Advanced ways to target your ads based on
 - Who has engaged with you on Instagram and Facebook
 - Who has visited your website
 - Lookalike audiences

When you run an Ad on Facebook, it also goes out on Instagram

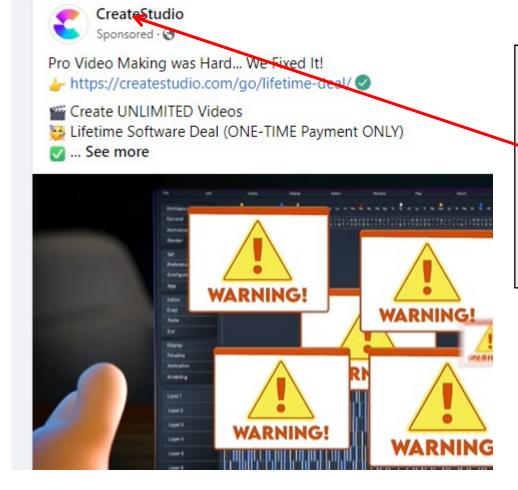


When you use the Facebook Ads tool on Facebook.com, your ad will go out on Facebook AND on Instagram

In this course we will be looking at how to do this.

View Facebook and Instagram as 2 places where your ad appears

Example Facebook Ad In Newsfeed

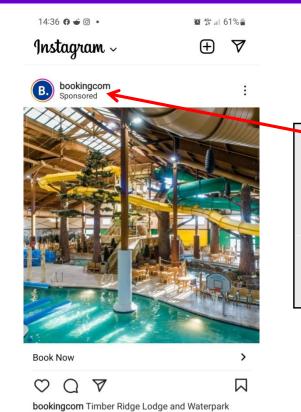


This post appeared in my Newsfeed but I have not liked their page. It appeared because they are running an Ad campaign – specifically, a promoted post campaign

It looks like a post but I can tell it's an Ad because

It says sponsored in light grey at the top

Example ads on Instagram



With free cancellation, you can stay flexible. Book the

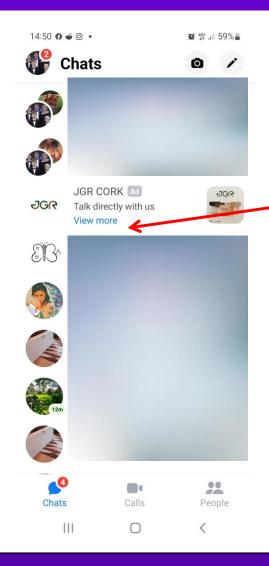
perfect stay with peace of mind.

111

Ads also appear in the Instagram feed and in Instagram Stories

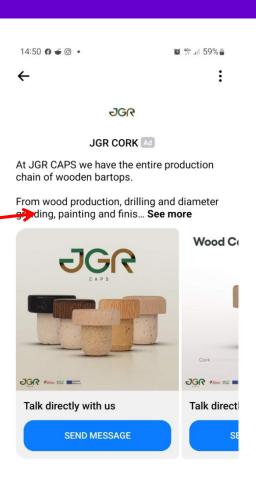


Ads also appear in Messenger



In your messenger inbox you will see an ad in-between chats

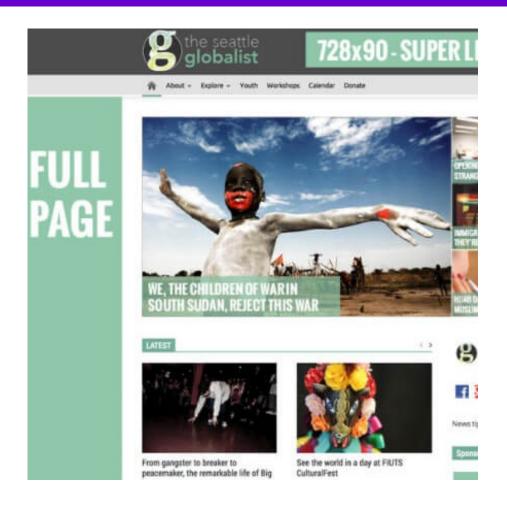
When you tap view details you see more information



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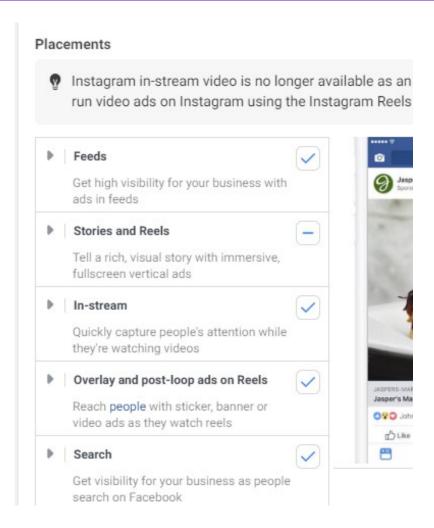
|||

Ads also appear in 3rd party websites and apps



Facebook also has a network of websites and app that ads appear on

A full list of placements – where your ad can appear



When running an ad you can decide which of these placements you want to keep or remove

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1. The Boost Post Button – on a Facebook Post



If you (or a member of staff) would like to learn how to increase you Marketing over the next 12 months, see below the schedule of Digit delivering each month on Zoom for members of our online Digital A courses cover Tiktok marketing, Instagram, Facebook ads, Making m and Instagram Live streaming plus lots more.

You can attend ALL of these courses for one membership fee (or wa



When you send out a post from your page on Facebook there will be a Boost post button that allows you to turn the post into an ad

However, not all the targeting options are available and some of the settings result in wastage

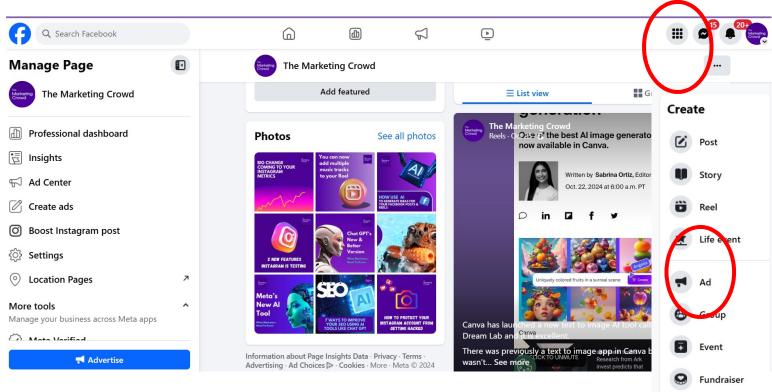
1. The Boost Post Button – on an Instagram Post



When you send out a post from your Instagram account (Business or Creator account) you will see a Boost post button

The targeting options here are VERY limited. You can only target by geography, age, gender and interest

2. The Ads Tool in Ads Manager



If you click on the 9 dots top right (menu) there is the option to create an Ad

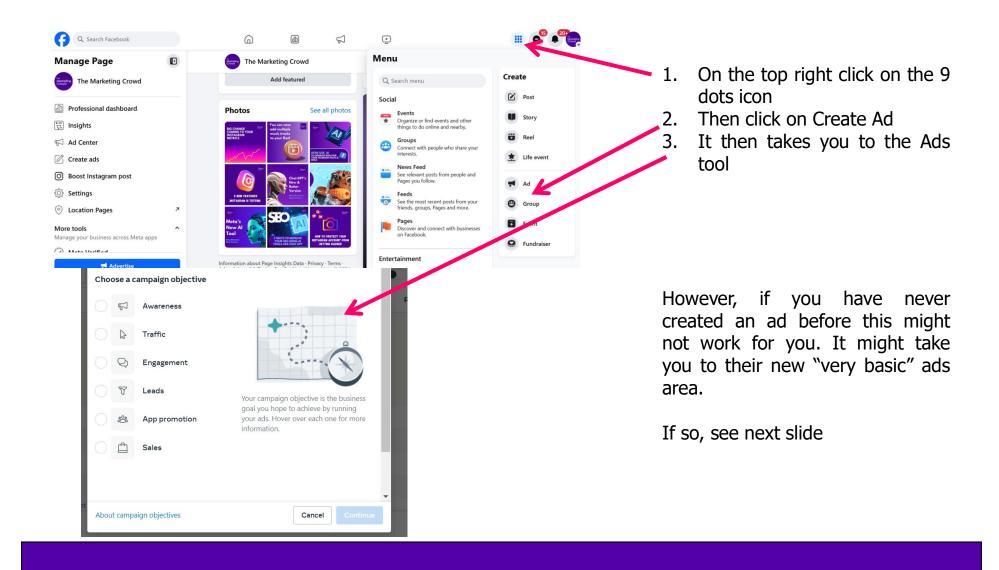
This is the tool that allows small and medium sized business run ads that appear on both Facebook and Instagram but also has

- 1. All the targeting options
- 2. Allows you to avoid wastage

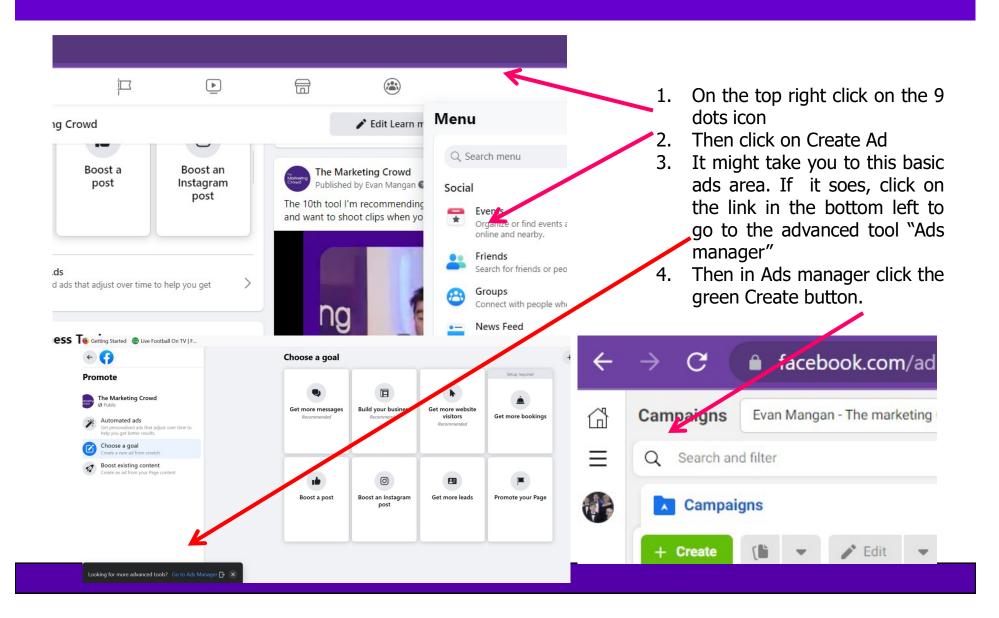
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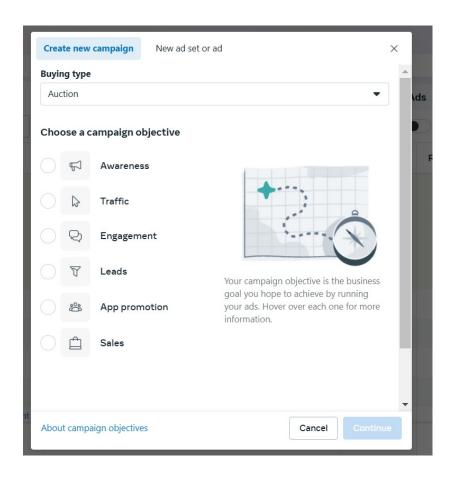
To access the ad creation tool within ads manager



Alternative way to access the ads tool



They will ask you what is your main objective



You start an Ad campaign by deciding what your objective is

Select an objective to see the available conversion location and event options for each:

Awareness: Show your ads to people who are most likely to remember them.

Traffic: Send people to a destination, like your website, app or Facebook event.

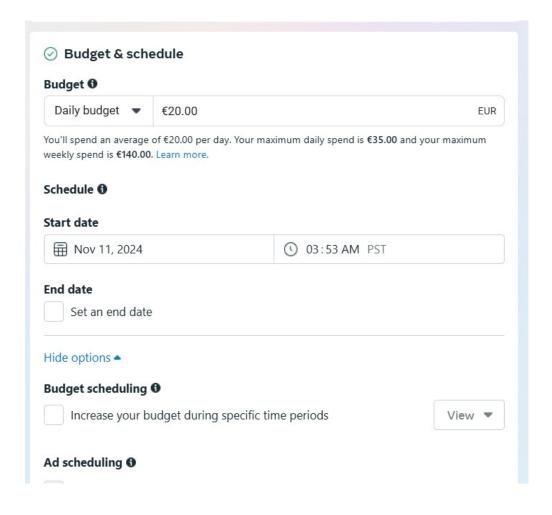
Engagement: Get more messages, video views, post engagement, Page likes or event responses.

Leads: Collect leads for your business or brand.

App Promotion: Find new people to install your app and continue using it.

Sales: Find people likely to purchase your product or service.

You can control how much you spend on your ads

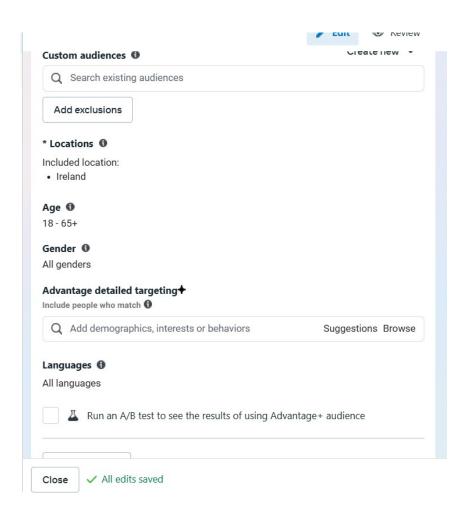


You can specify either a daily budget or a total lifetime budget you want to spend.

If you select to use a total lifetime budget, Facebook could spend most of it in the first few days. If you choose daily budget it will spend up to that amount each day

You can also set a start and end date

You can target people in lots of powerful ways



You can target by:

- · Country and area within a country.
- Whether some lives in the area or is visiting (Tourist)
- · Age and gender.
- Precise interests
- Broad Category of interests
- Whether people are connected to your page
- Interested in
- · Relationship status
- Languages
- Education
- Workplace

There are also advanced targeting techniques

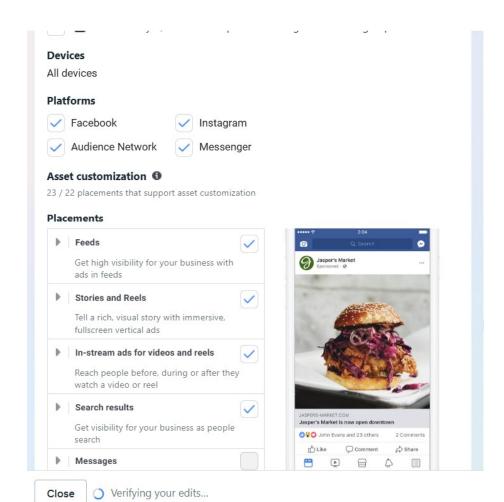


You can target by:

- Whether someone visited your website recently
- Whether they engaged with your profiles, posts or ads on Facebook or Instagram
- Whether they are very similar to the people who already like your page, or have visited your website.

We will look at these in more detail later in the course

You can choose where your ads will appear

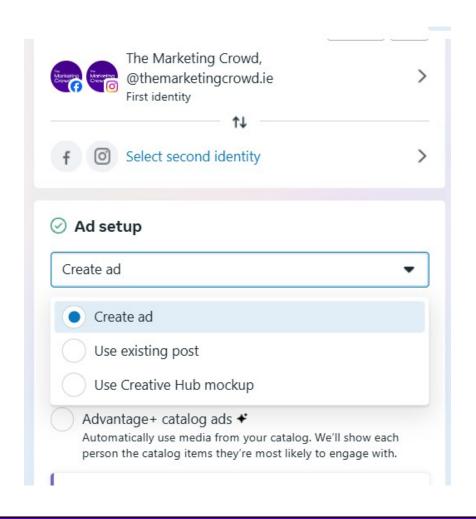


You can choose to have your ad appear

- In the desktop newsfeed (PCs and laptops)
- In the mobile newsfeed (Facebook mobile app)
- · On the right hand side of the newsfeed
- In Facebook partner mobile apps (A network of 3rd party apps)
- On Instagram

You can also switch any of these off i.e. You might want to have your ad appear in the Newsfeeds but not on the right hand side of the newsfeed or in partner mobile apps

You can choose a post to send out as an ad or design one from scratch



You can choose which page or Instagram profile you want the ad to go out from

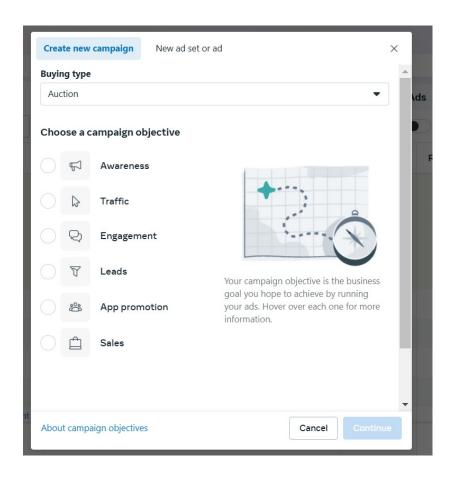
You can choose to use a previous FB post or Instagram post as the ad

Or you could choose to design it from scratch.

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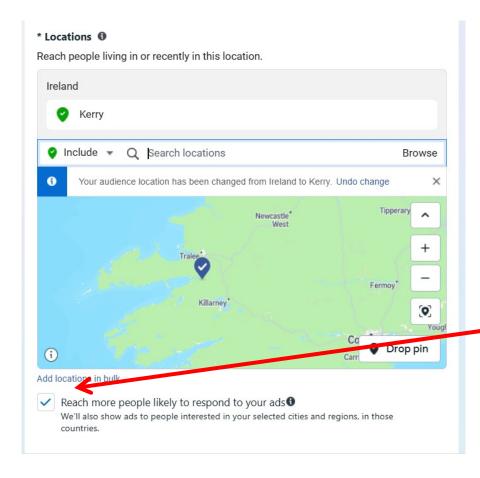
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How to target Geographically



You can ..

- Choose a region e.g. Worldwide or Europe
- Choose a country or Multiple countries
- Choose a county or a multiple county
- Choose a town within a country or multiple towns
- Choose a radius distance from a town
- Choose people who live in the location or who are visiting the location

This is mainly based on someone's phone GPS

If you do not want to target people who have shown an interest in a location e.g. Searched for things to do with a town or county untick it – it is more likely you want people who live there.

How to target by Age and Gender

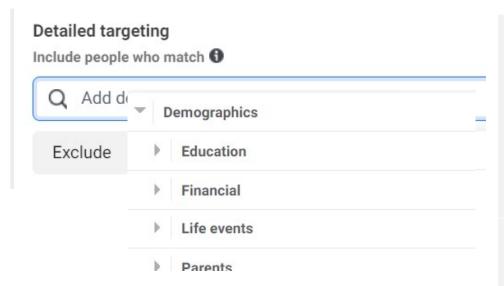


You can ..

- Target people by age range from 13 to 65+
- Target people by gender

This information is provided by everyone when joining Facebook.

How to target by Demographics

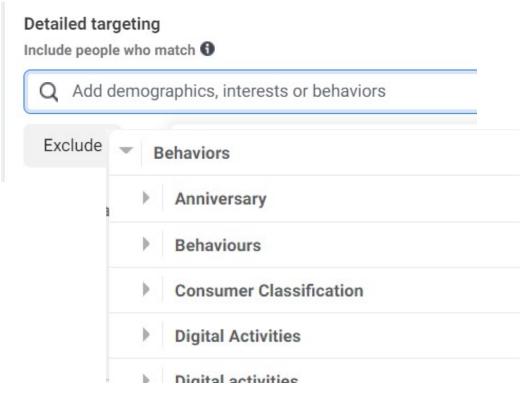


Key Point:

Demographics are based on what people put in the About section of their profile

- Target people by relationship status (single, engaged, married)
- Target people by education (schools / colleges)
- Target people by Job title
- Target people by life events (married 3 months, 6 months)
- Target people who are parents or have kids of a certain age
- You really want to have more than 1-2K people in your target audience in order for it to e cost effective and to see results.
- If your geographic targeting is narrow eg. living within 15 miles of Ennis, you are highly unlikely to have over 1,000 people in your audience.
- If you find a good targeting option, consider increasing your geographic targeting to get more people.

How to target by people's Behaviour

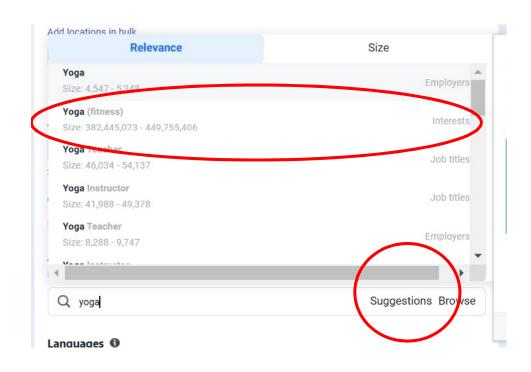


Behaviours are what Facebook has observed about us.

You can target someone based on ..

- Travel habit frequent international travellers
- · Whether they are an ex pat
- Whether they manage a Facebook page
- Whether they are an early adopter of technology

How to target by people's Interests



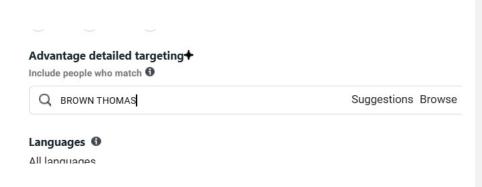
Interest targeting is one of the most powerful elements of Facebook Advertising because you can target people based on what they have shown an interest in on Facebook and outside of Facebook. Eg. The pages they have liked or the ads they have clicked on or sites they have visited.

Step 1: Search by topic

For example, if you are a yoga business, search for Yoga and choose Yoga - interests or something else from the dropdown.

Then click on Suggestions and it will show you what other topics the people who like Yoga have shown an interest in. This should give you more targeting ideas

How to target by people's Interests



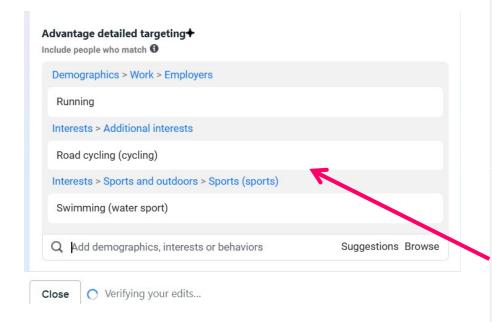
Step 2: Search for people who have liked a big page

You can also target people who have shown an interest in (liked the page or clicked on ads) a big brand, famous people, magazines and events that your target audience would be interested in.

For example. I want to target people who have an interest in High end ladies fashion so I can search for Brown Thomas. It comes up as an option so select it. Now click suggestions and you are shown all the other big pages these people have also liked

Note – unfortunately not all pages will appear so you might not be able to target some of your competitors followers.

When adding multiple interests, understand the difference between AND and OR



There are times when you want to add multiple interests and you want it to be OR

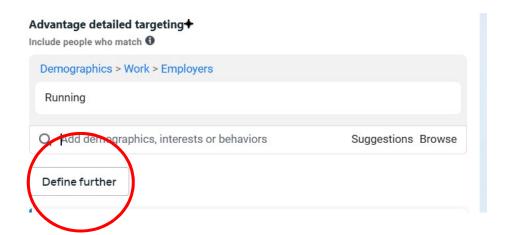
But other times you want AND.

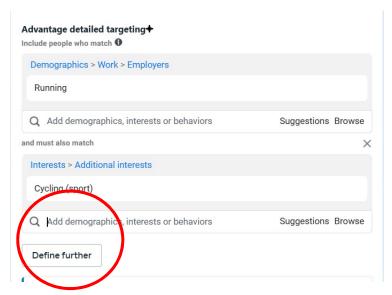
I want to target people who have an interest in Running AND cycling AND swimming .

Not running, or cycling or swimming

When you add multiple interests it is OR

When adding multiple interests, understand the difference between AND and OR





To make it AND, you need to

Add one interest and then click Define further

Then add another interest

Then click define further.

Also, think like a sniper rather than a machine gun



Try not to target EVERYONE in the same ad.

Ask yourself are there distinct audiences that I should tailor the image and text to in order for it to resonate with them?

Eg. As a sports physio, don't target people interested in running swimming and cycling with the one ads. Create 3 ads with an image relevant to each audience and text that speaks to them

Eg. As a gym – don't target everyone over 18 within 5 miles who is interested in fitness

Target guys 18-30 with an image of a ripped guy plus benefits that will resonate with them, women 18-30 with an image of a toned young woman plus relevant text, guys over 40 with a relevant image and women over 40 with a relevant image

If you are new to Facebook Ads - this amount of targeting is plenty!



If you have never run a Facebook ad campaign before, all the targeting we have just covered is plenty for you to focus on and practice.

However, if you have previously run ad campaigns it's important to know what you can now do to take your campaigns up a level

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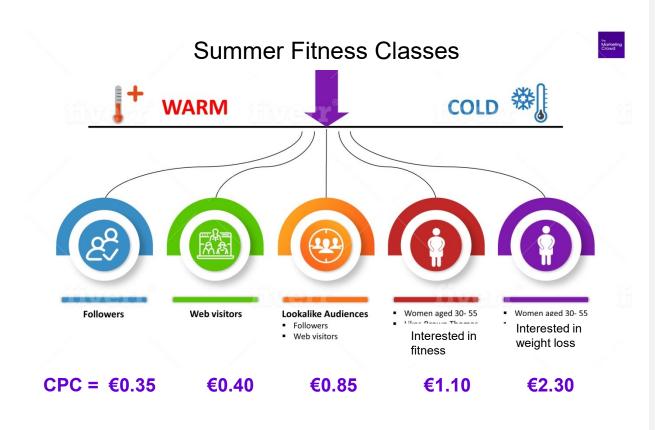
How to take your campaigns to the next level



You should not view it as one ad campaign but actually a multi campaign where you

- 1. Focus first on your warm audiences (Those who have interacted with your brand) and prioritise your ad spend on those.
- Then work towards colder audiences (those who have not heard of you / interacted with you)

How to take your campaigns to the next level



3. Then monitor the Cost Per Click of each target group to see which ones are worth targeting again and which ones have a very high cost per click

CPC of 10c to 40 c is excellent CPC of 40c to €1.20 c is ok CPC of €2 – €3 euro is getting very expensive

Advanced ways to target your social media followers / engagers



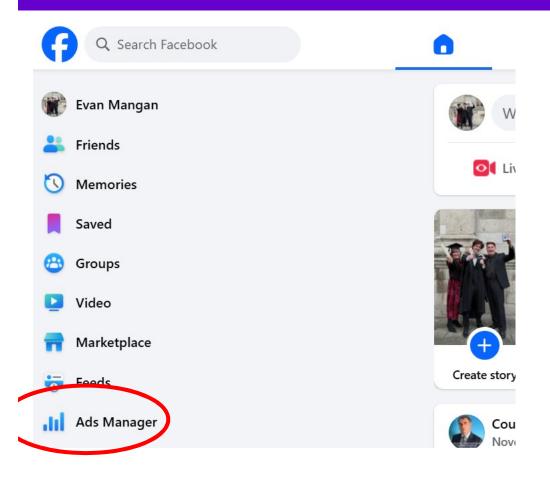
Earlier we looked at how to target your Facebook page followers.

But some of those might not be that interested. How can you target those who have recently shown an interest?

How can you target non followers who have engaged with your posts or ads?

How can you target people who have engaged with you On Instagram?

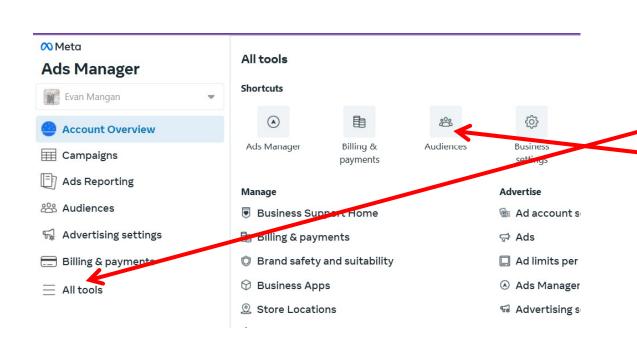
Advanced ways to target your social media followers / engagers



Go to the audiences section of Ads Manager

- 1. Go to your Feed
- 2. Click on Ads Manager

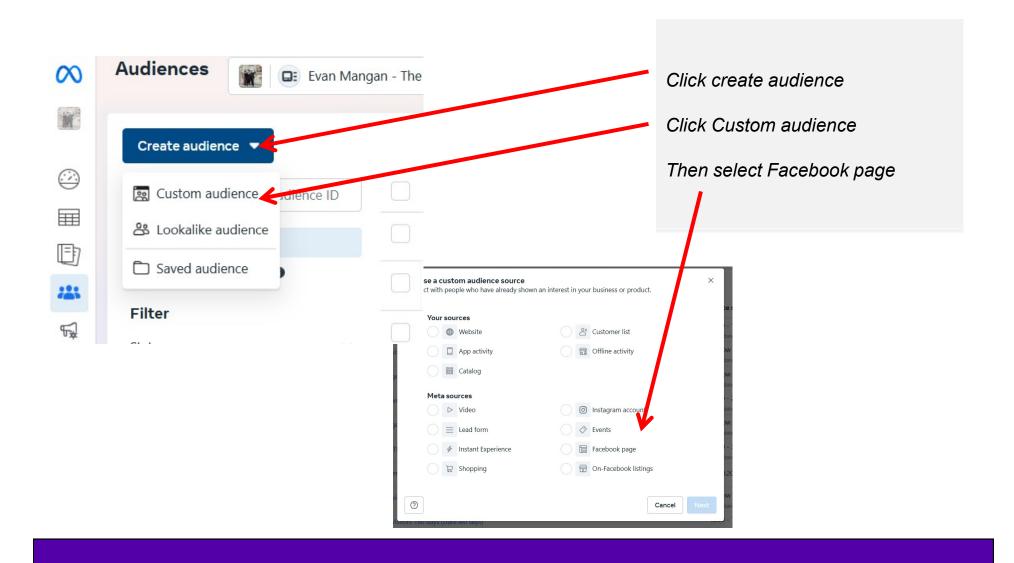
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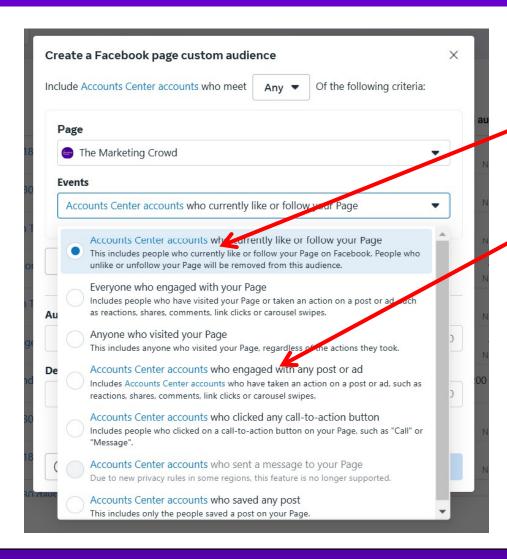
Go to the audiences section of Ads Manager

- 1. Hover over the menu top left and then click on All tools
- 2. Click on Audiences

Advanced Facebook page targeting



Advanced Facebook page targeting



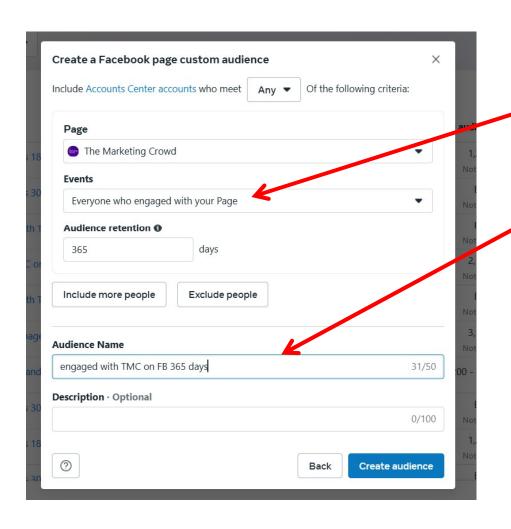
Choose your page from the drop down

Select Account centre accounts

Then give this audience a name eg. Likes our business on FB

Then click create

Advanced Facebook page targeting



Then repeat the whole process but this time in the dropdown select Everyone who engaged with your Page (even if they don't follow your page)

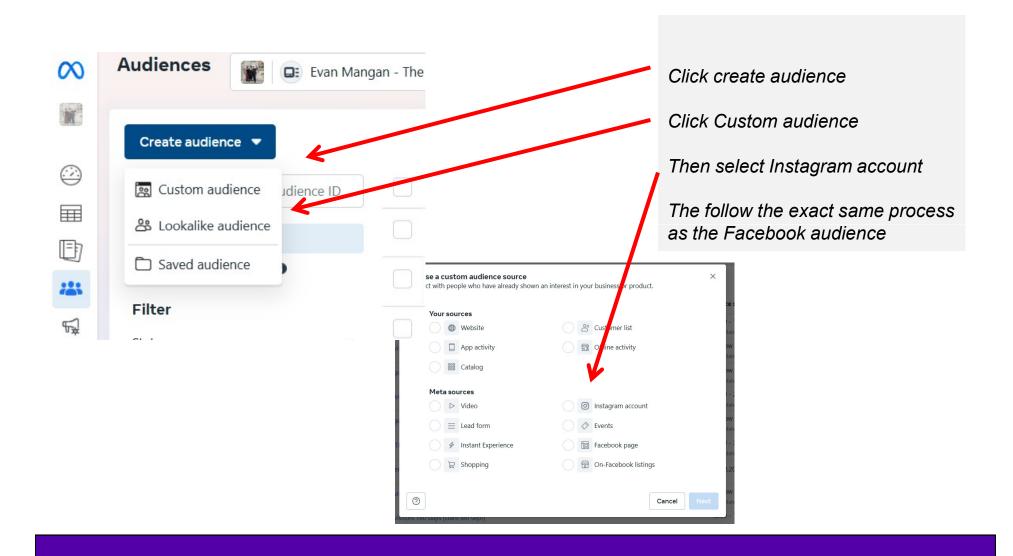
Choose the number of days up to a max of 365

Include more people - You can also add those who engaged with another page you manage

Write a name you will recognise

Click create audience

Advanced Instagram account targeting





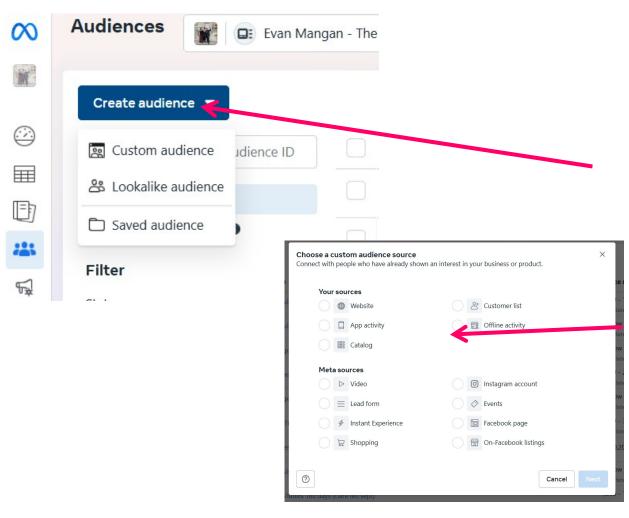
Remarketing is a powerful way of targeting people who have visited your website recently. These people are interested in your product or service but might not have been at the point of purchase.

By retargeting them you are keeping your brand top of mind and re-prompting them to consider your product or service

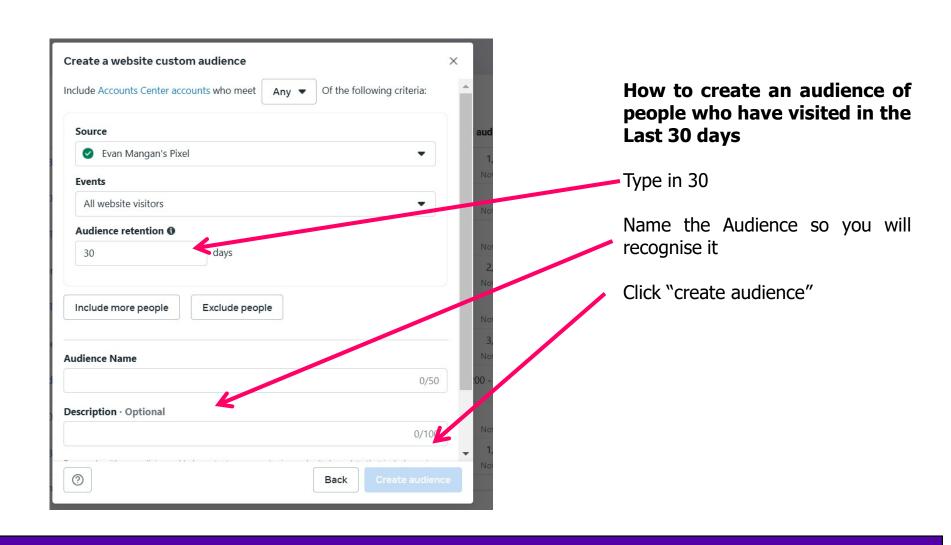


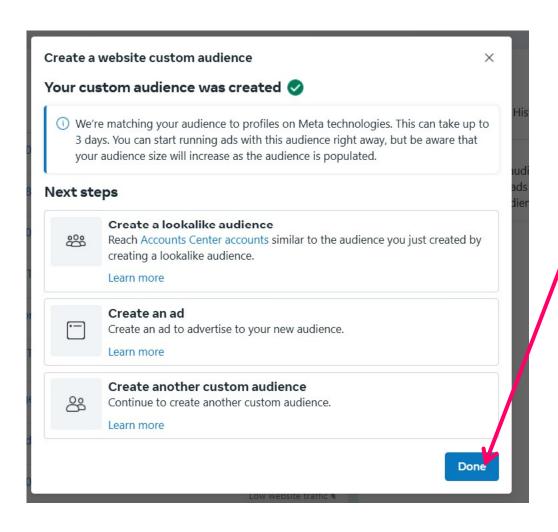
How it works:

- You get your Facebook tracking pixel and you (or web designer) adds it to your web pages
- 2. You configure the audience rules e.g. are you targeting all visitors to the site or just specific pages. Over what time period 30 day s, 60 days.
- 3. After the audience starts building over time, you then create an ad set for your campaign targeting this audience

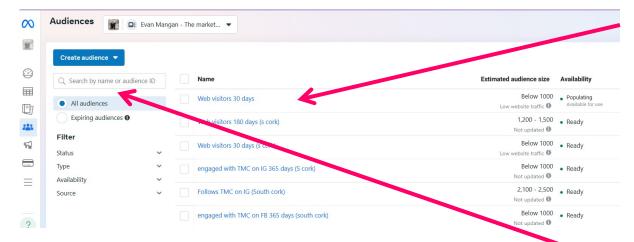


- 1. Go to Ads manager
- 2. In Ads manager click on All tools on the left and then select Audiences
- 3. In Audiences click on Create Audience
- 4. Click on Custom Audiences
- 5. Select website
- 6. Then click on Next





Click done"



You will now see your audience Listed here.

You should now repeat the process and create an audience for 180 days as this is the max length of time you can hold people

To do this ..

- 1. Click on Create audience
- 2. Choose Custom Audience
- 3. The website traffic
- 4. Then change the number 30 to 180 days and then name your audience

Let's visualise where we now are

Step 1: You create your Audiences

Evan

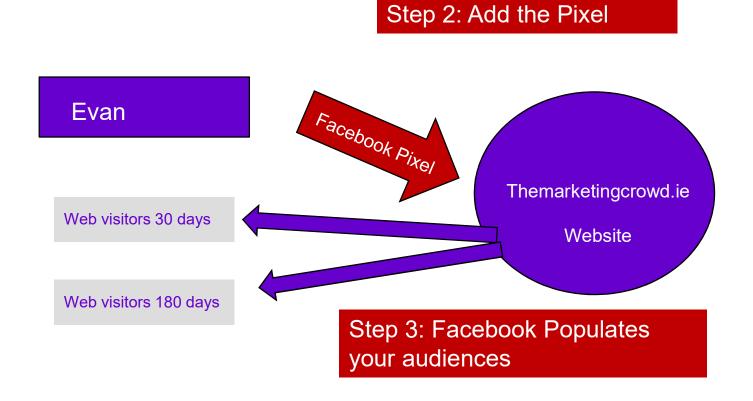
Web visitors 30 days

Web visitors 180 days

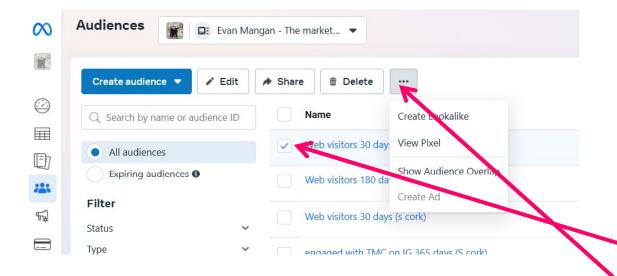


At this stage Facebook has no idea who has visited my website. However, once I add the Pixel to the website....

Let's visualise where we now are



How to get the Pixel



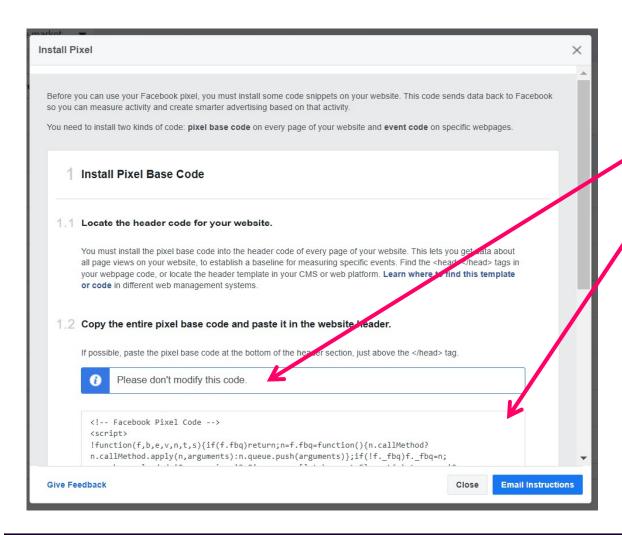
You now need to get the pixel and place it on your website.

Until the pixel gets on your site the audiences won't build.

To do this ..

- 1. Tick the box next to the Webs visitors 30 days audience (180 days it doesn't matter)
- 2. Then click on the 3 dots
- 3. Then click "View pixel"

How to get the Pixel

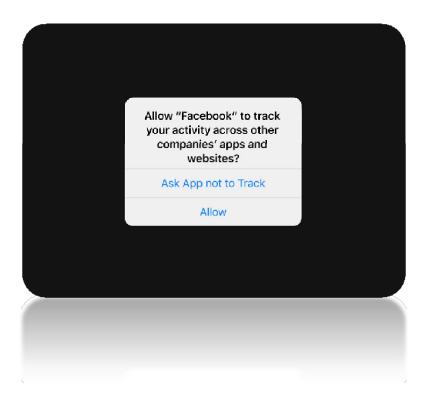


Either copy and paste the code

This is your Pixel code. You can now either

- 1. Copy and paste it into your website or
- Click on email instructions and send it to your web designer or to yourself.

Be aware that Apple's ios privacy update has impacted the effectiveness of retargeting



In 2021, Apple made a change to it's privacy settings which meant that when people opened any app including Facebook it asked – Do you want this app to be able to track you across the internet.

96% of people said no

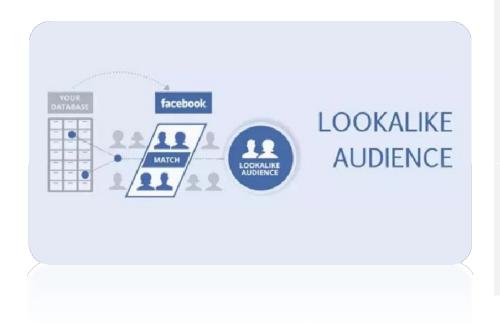
Since then, if anyone visits your site using an apple device they are not tracked and will not be in your retargeting Audience

As a rough guide ...

50% of your website visitors might be on mobile Around 50% of mobiles are apple phones

So it could impact 25% of your traffic

How to target "lookalike" audiences

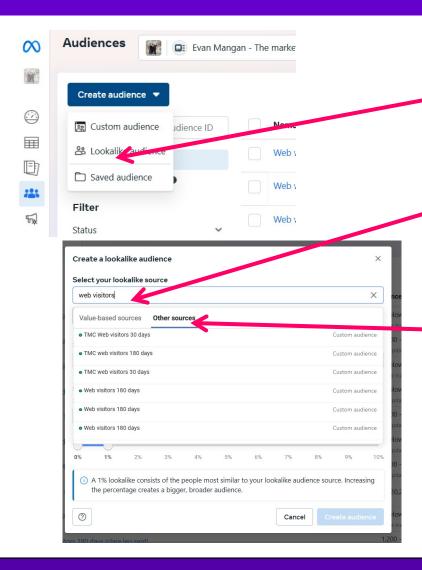


You can target people who look similar (similar age / location / interests) to your followers , or web visitors

They are called lookalike audiences.

A lookalike audience will include the top 1% to 10% of people in the selected country who are most similar to the seed custom audience.

How to target "lookalike" audiences

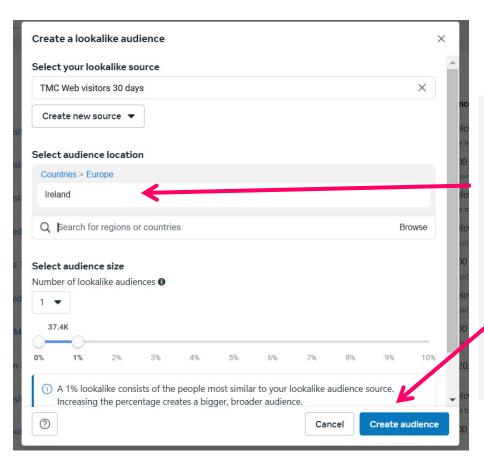


Click on the Create Audience button but instead of selecting custom audience as we did earlier, select Lookalike audience

Then type in the name of the audience that you want to develop a lookalike e.g., enter your page name or if you have created a custom audience (web visitors / customer s/ email list) select one.

Then click on data sources and you will see your audiences.

How to target "lookalike" audiences



Also enter the country that you wish the audience to be in. E.g. Ireland

Leave it at 1%

Then click on Create audience. It can take several hours for the audience to be created.





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 - How to get to the ads tool since the recent redesign on Facebook
 - What objective should you choose
 - Overview of Budget, targeting and placement
- 2. How do you then monitor your campaign to see how it's doing
 - How to drill down and learn more about your results
- 3. How to setup conversion tracking

Reminder - What are the 2 Big options? 1. The Boost Post Button — on a Facebook Post



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However, not all the targeting options are available and some of the settings result in wastage

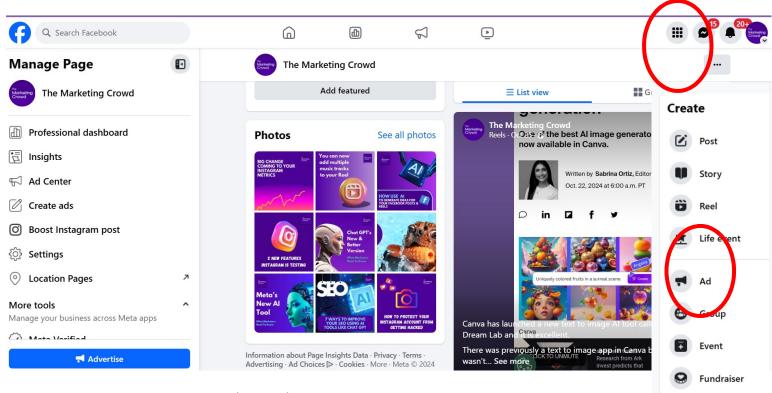
Reminder - What are the 2 Big options? 1. The Boost Post Button - on an Instagram Post



When you send out a post from your Instagram account (Business or Creator account) you will see a Boost post button

The targeting options here are VERY limited. You can only target by geography, age, gender and interest

Reminder - What are the 2 Big options? 2. The Ads Tool in Ads Manager

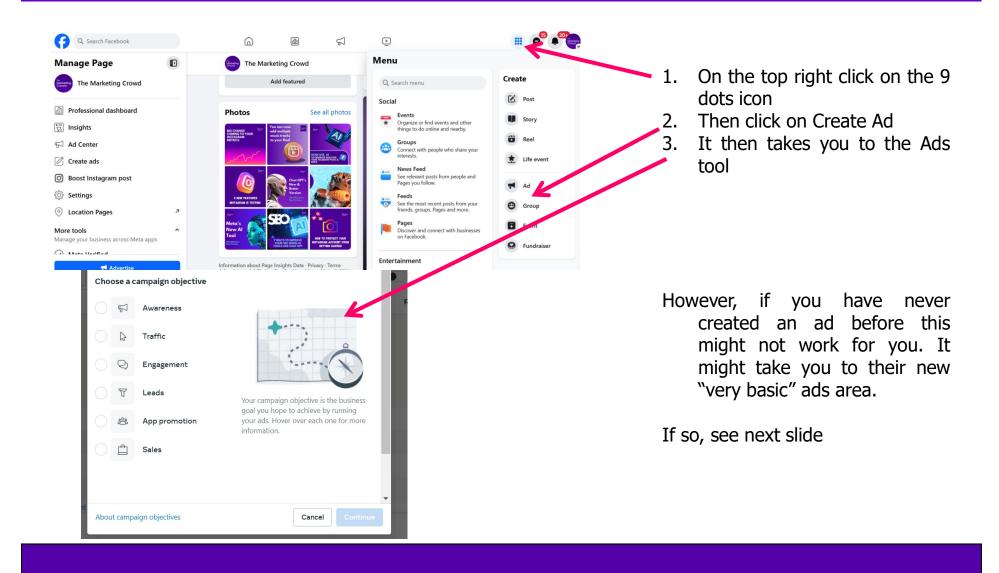


If you click on the 9 dots top right (menu) there is the option to create an Ad

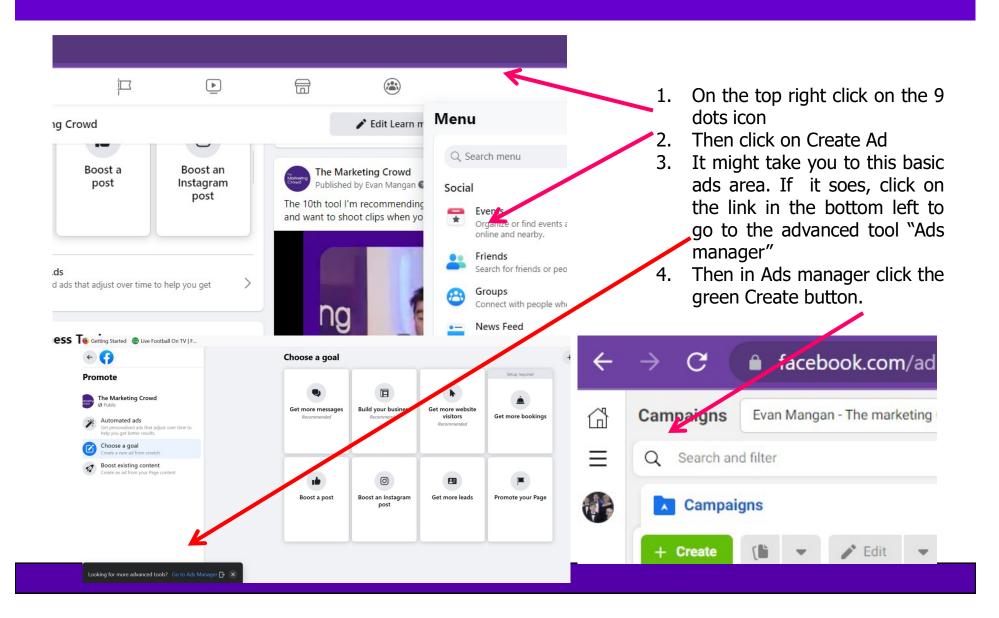
This is the tool that allows small and medium sized business run ads that appear on both Facebook and Instagram but also has

- 1. All the targeting options
- 2. Allows you to avoid wastage

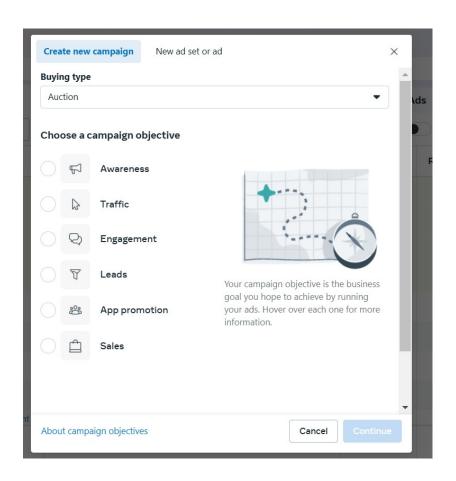
To access the ad creation tool within ads manager



Alternative way to access the ads tool



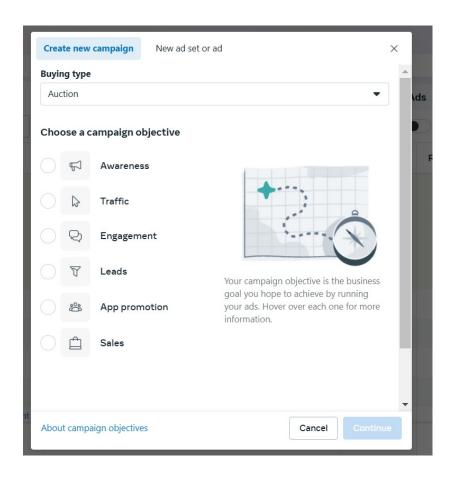
They will ask you what is your main objective



You start an Ad campaign by deciding what your objective is

- Do you want to drive traffic to your website?
- Do you want to drive traffic to you site PLUS measure how many sales or enquiries or downloads you achieved from the ad campaign?
- Do you want more people to see your FB page post?
- Do you want to get more likes for your page?

They will ask you what is your main objective



You start an Ad campaign by deciding what your objective is

Select an objective to see the available conversion location and event options for each:

Awareness: Show your ads to people who are most likely to remember them.

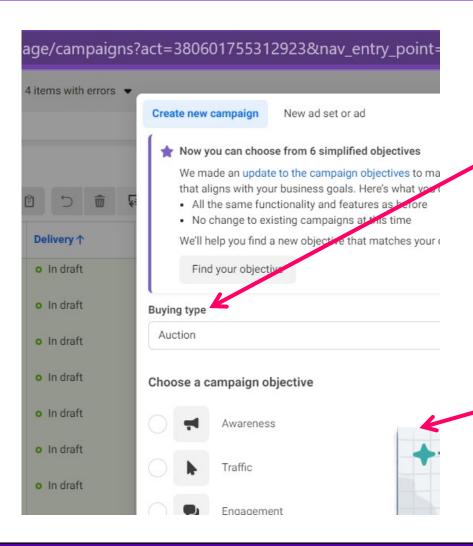
Traffic: Send people to a destination, like your website, app or Facebook event.

Engagement: Get more messages, video views, post engagement, Page likes or event responses.

Leads: Collect leads for your business or brand.

App Promotion: Find new people to install your app and continue using it.

Sales: Find people likely to purchase your product or service.

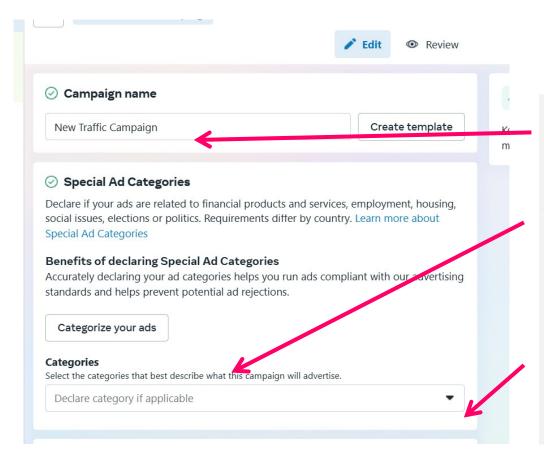


Then choose either "traffic" or "engagement"

If you are driving people off of your website choose traffic.

If you are not driving people off of Facebook choose engagement

Click on "continue

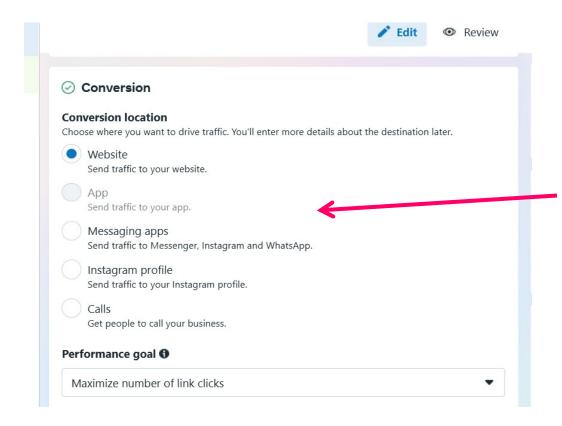


Important – Give your campaign a name you will recognise. Type in a name

If your ad is to do with Politics / social issues, car loans, credit loans, housing you need to self declare. Then certain targeting options won't be available as they do not allow discrimination in ads targeting

You can skip everything else.

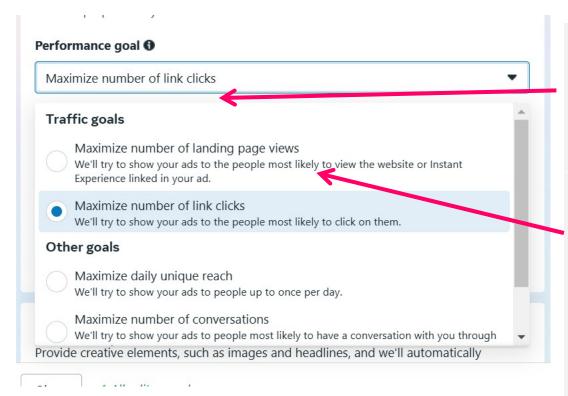
Then Click on Next to progress to page 2 out of 3



Where do you want to drive traffic to?

Your website?
Your App?
To Messenger so people can message you?
To WhatsApp?

Choose the one you want. And scroll down

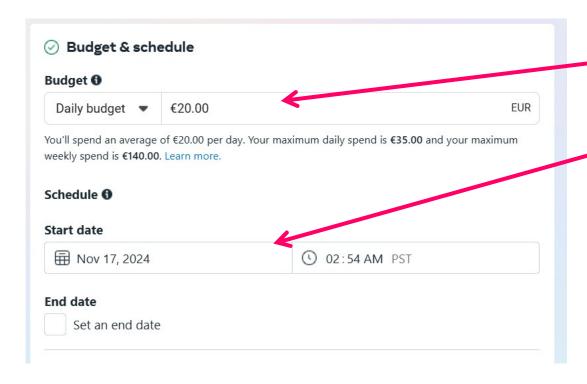


There will be a built in optimisation in your campaign. This means Facebook will try to put your ads firstly in front of the people in Your target audiences that are likely to Perform an action

Landing page views – based on previous Actions, Facebook believes the person will Not only click but is likely to also wait Around for the Page to load

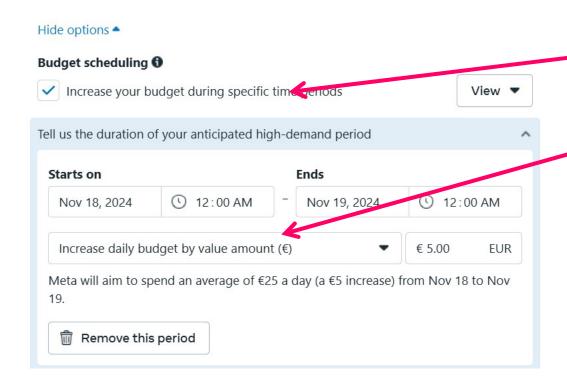
Link Clicks – people who are likely to click Daily unique reach – your ad will appear in front of people only once a day

Impressions – it could appear in front of people many times



Budget: Decide how much you will spend per day and for how long you will run the campaign for

It is better to spend your money over 3-4 days rather than spend it all on one day.

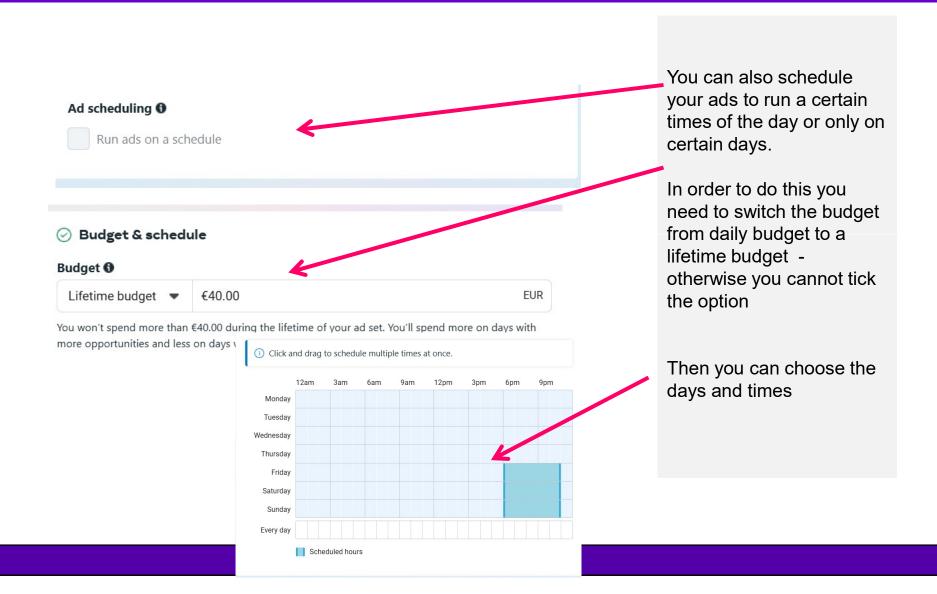


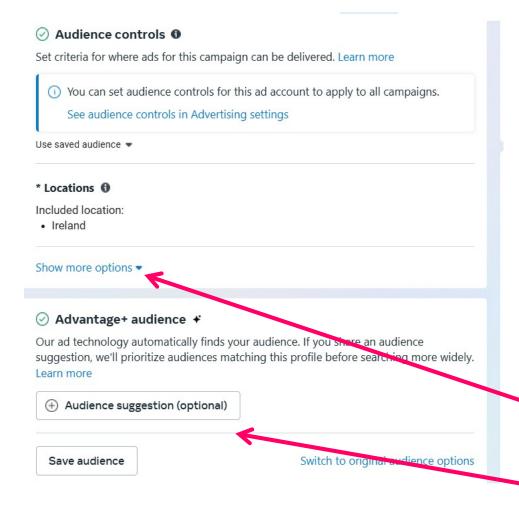
If you wish you can decide to increase your budget and spend more at a certain time on specific days.

This is totally optional.

It might be useful if ..

- 1. You are running an offer and want to increase your spend at the offer deadline approaches
- 2. You think that you tend to get more enquiries at a certain time of day / day of week



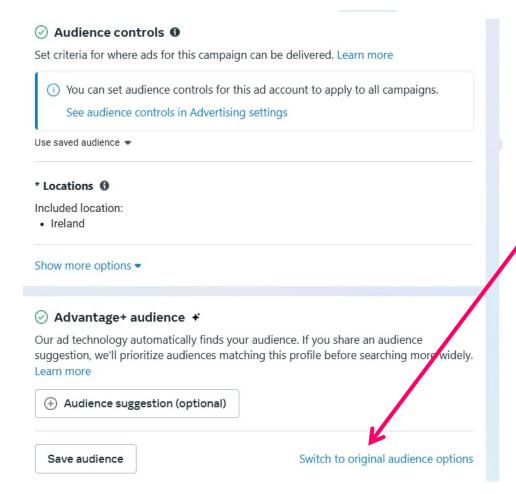


Step 2: Choose the people you want to target.

Option1 – Based on Advantage + targeting

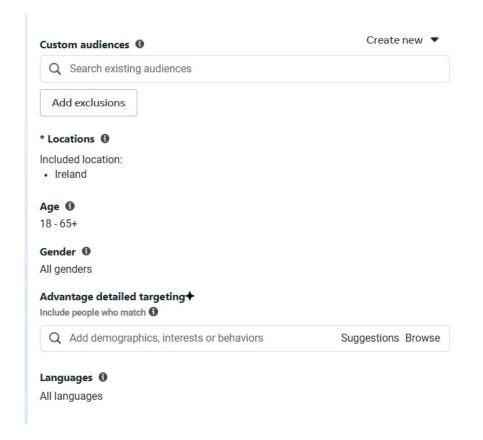
Meta has introduced the option to have their AI do a lot of the targeting for you. You give it an idea of what you want but you then give it the ability to find other people who it thinks will respond to your ad

- 1. Choose a location eg. Ireland or Kerry
- 2. Click show more option and you can exclude people in your custom audiences eg. Your web visitors or followers
- •3. Then click on audience suggestions. Here you can specify an age range and some demographics, interests / behaviours



Step 2: Choose the people you want to target.

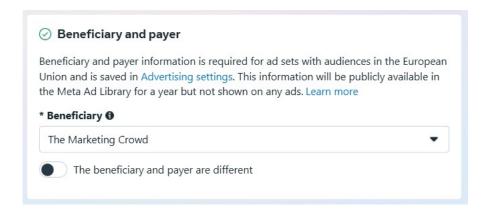
Option 2 – If you don't want to use Advantage+ you can take full control of the targeting. Just click "switch to original audience options"



Step 2: Choose the people you want to target.

Target your advanced custom audiences under "custom audiences"

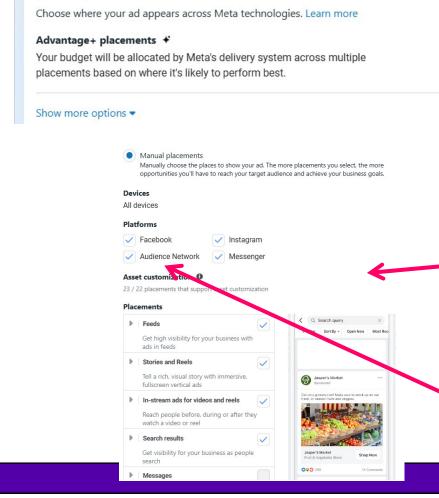
Target by...
Location
Age & gender
Interests / Behaviours / Demographics



Step 3: declare who is the beneficiary and payer of the ad

If you are paying and benefiting just enter your business name

Placements



Step 3: Decide where You want your ad to appear.

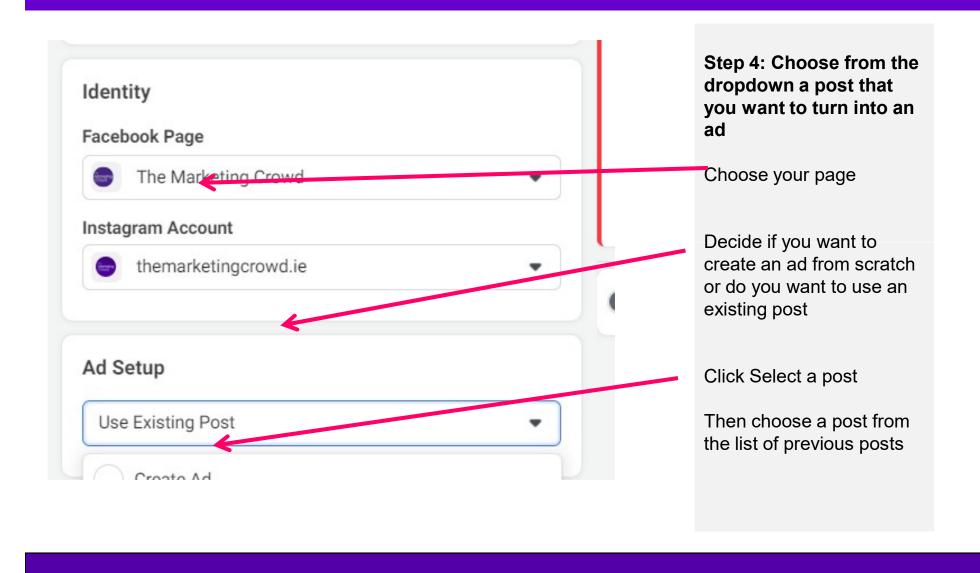
To view your options hover your mouse over advantage + Placements and then click the edit button and then tick Manual Placements

You can now see that your ad will go out on Facebook, Instagram . Messenger and Audience network.

Starting out perhaps leave all the placements ticked and you can then check after the campaign has finished which placements worked well or poorly. Based on this you might switch some off in future Campaigns

However I untick audience Network

How to turn a post into an ad that goes out on Facebook & Instagram



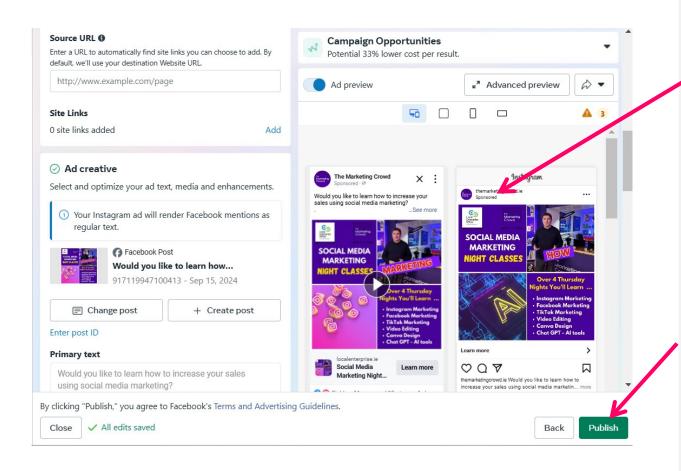
How to turn a post into an ad that goes out on Facebook & Instagram



Then choose a post from the list of previous posts or reels on Facebook or Instagram

Once you select one then click continue

How to turn a post into an ad that goes out on Facebook & Instagram



You can preview how it looks in different Placements

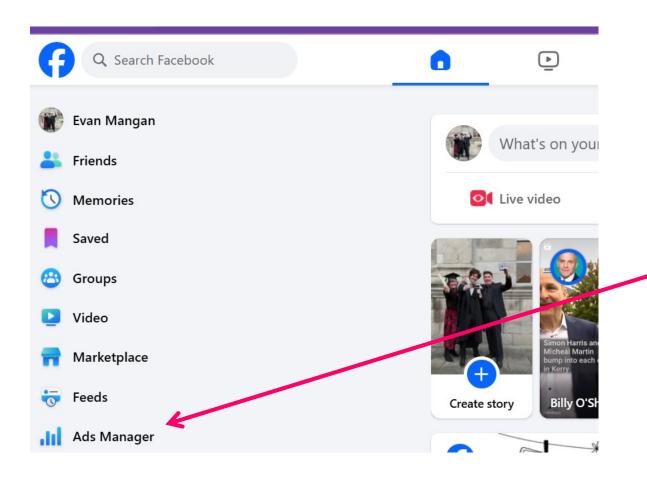
If there isn't already a link on your post or reel they will prompt you to enter a url and choose a call to action button

When you are ready to place order click the green Button

Your ad has now gone off to Facebook for review.

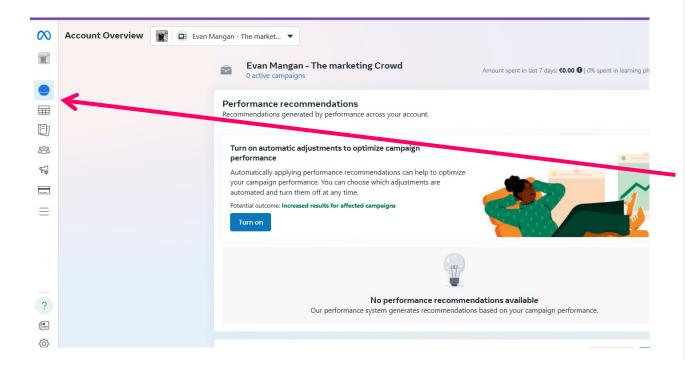
What We Will Cover

- 1. How to turn a post into an ad using the Ads tool.
 - How to get to the ads tool since the recent redesign on Facebook
 - What objective should you choose
 - Overview of Budget, targeting and placement
- 2. How do you then monitor your campaign to see how it's doing
 - How to drill down and learn more about your results
- 3. How to setup conversion tracking



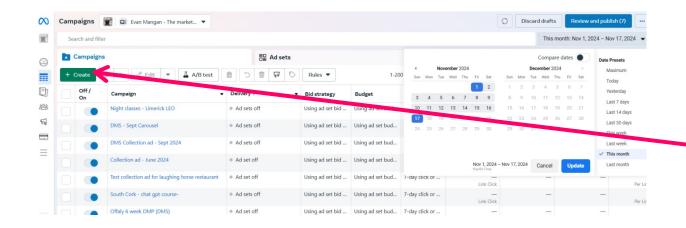
In order to see the result of your campaign you need to go into Ads Manager

On your main feed, on the left-hand menu click on Ads Manager



When you land on Ads manager you are taken to account overview

Hover your mouse over the left hand menu and select campaigns

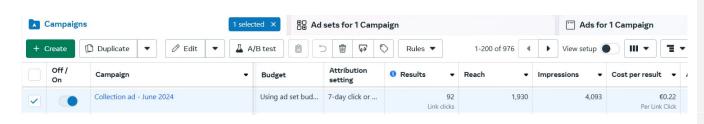


You will then see all of your campaigns

However, there might not be any data for the Campaigns

Click on the date on the top right and then select "maximum"

You will then see the data for all your previous campaigns



When you look at one of your campaigns ...

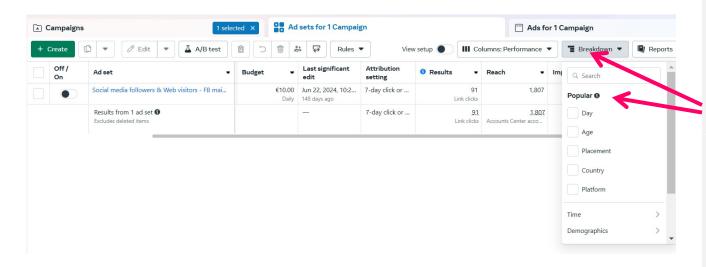
You are told how many people you reached and what the cost per result was e.g. CPC

What is a good Cost per click?

Between €0.20 and €0.40 is excellent

Between €0.40 and €1.20 is typical

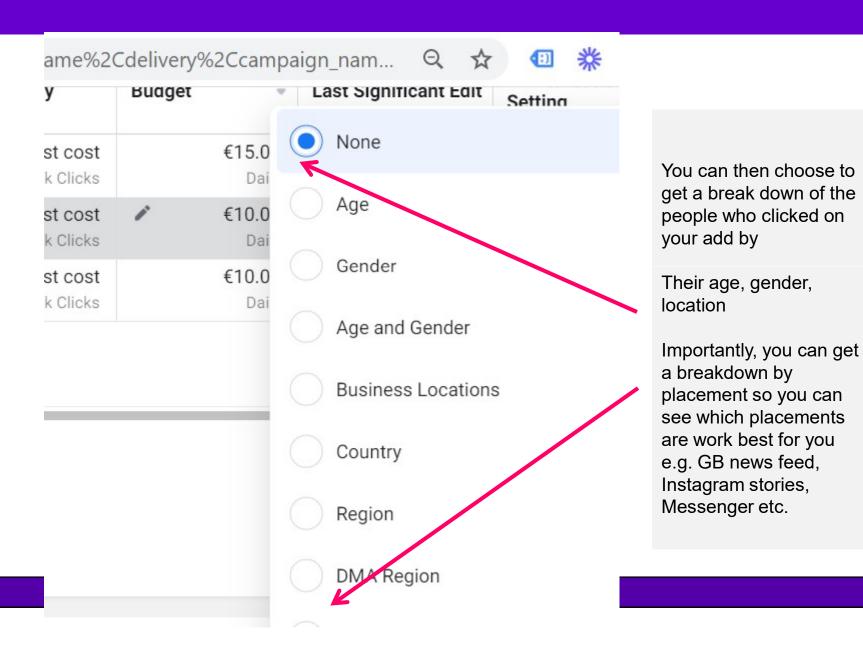
Over €2 or €3 is getting expensive

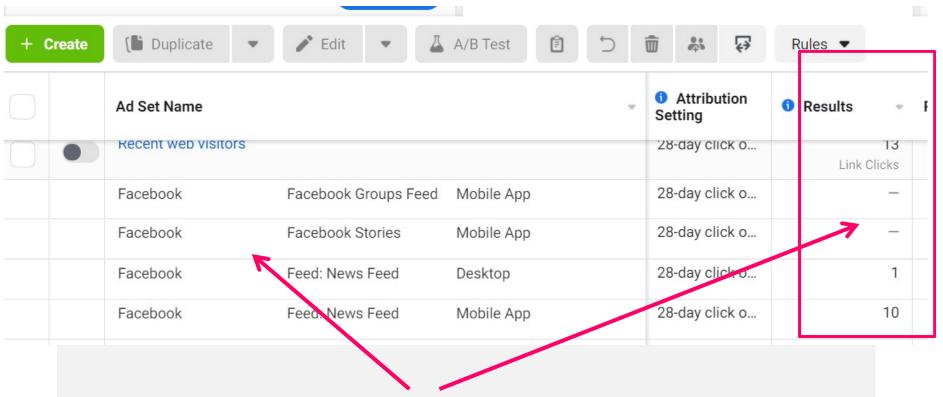


To drill down and understand more about your campaign click on your campaign

Then click Breakdown

You can then choose lots of options





Importantly, you can get a breakdown by placement so you can see which placements are work best for you e.g. GB news feed, Instagram stories, Messenger etc.

What We Will Cover

- 1. How to turn a post into an ad using the Ads tool.
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What is Facebook conversion tracking?



If you setup conversion tracking you will be able to see how many people clicked on your ad AND took an action on your website such as making a purchase.

Therefore, when you run an ad campaign you won't just judge it on how many clicks you got and the cost per click. You can also judge it on how many sales and the cost per sale.

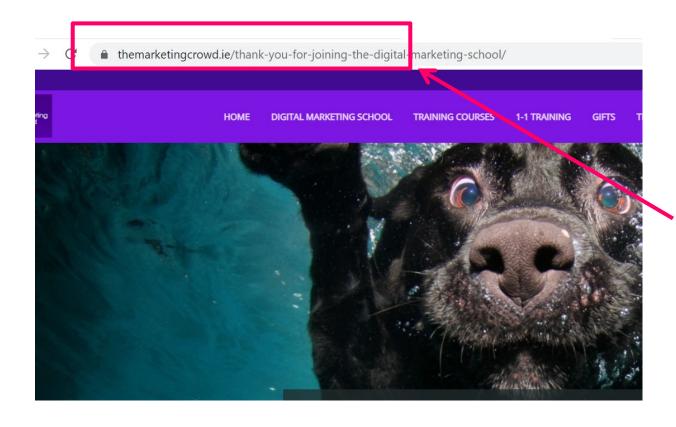
How to setup conversion tracking – Add your pixel



Step 1: Add your Facebook Pixel to your website

You have to have the Facebook pixel on your website in order for this to work.

How to setup conversion tracking – tracking sales



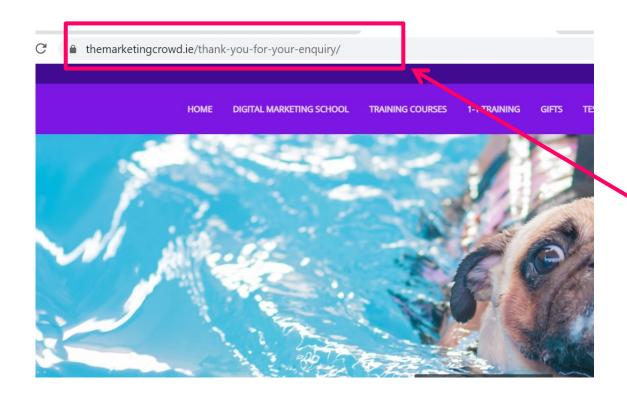
Step 2: Place an order on your website and it will take you to an order confirmation or thank you page

Only people who land on this page have placed an order. Make a note of the web address of this page.

If it is a static page, it will be the same url for everyone. However, if it is a dynamic page the url will have a different reference for each customer e.g. It could be themarketingcrowd.ie/thank-you-00123112.html

But the words thank-you will be common to all customers.

How to setup conversion tracking – tracking enquiries

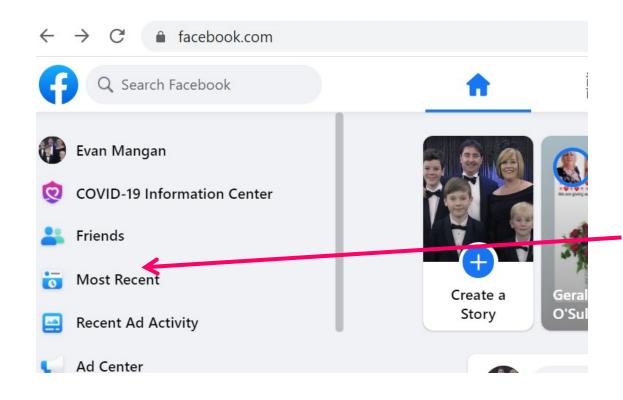


Step 3: If you want to track enquiries, fill in your enquiry form on your website and it will take you to an enquiry confirmation or thank you page

Make a note of the Web address of this page. Only people who land on this page have enquired.

If it is a static page, it will be the same url for everyone. However, if it is a dynamic page the url will have a different reference for each customer e.g. It could be themarketingcrowd.ie/thank-you-00123112.html

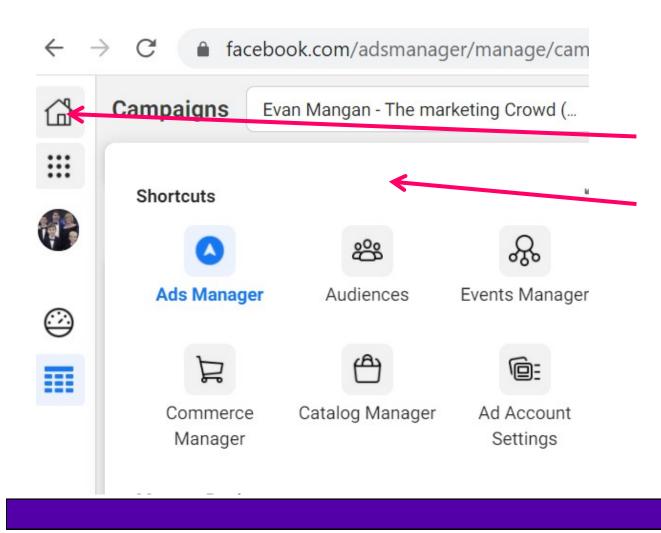
But the words thank-you will be common to all customers.



Step 4: You now need to go to the Ads manager

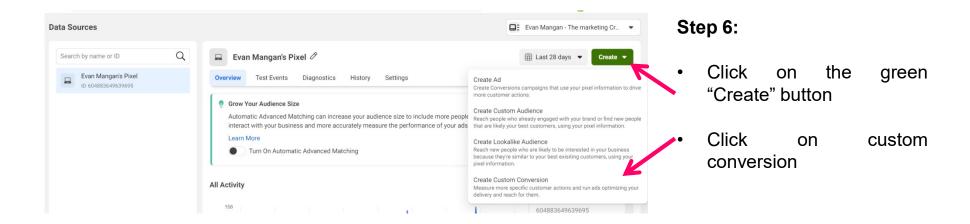
When you are on your FB newsfeed, look at the menu options on the very left

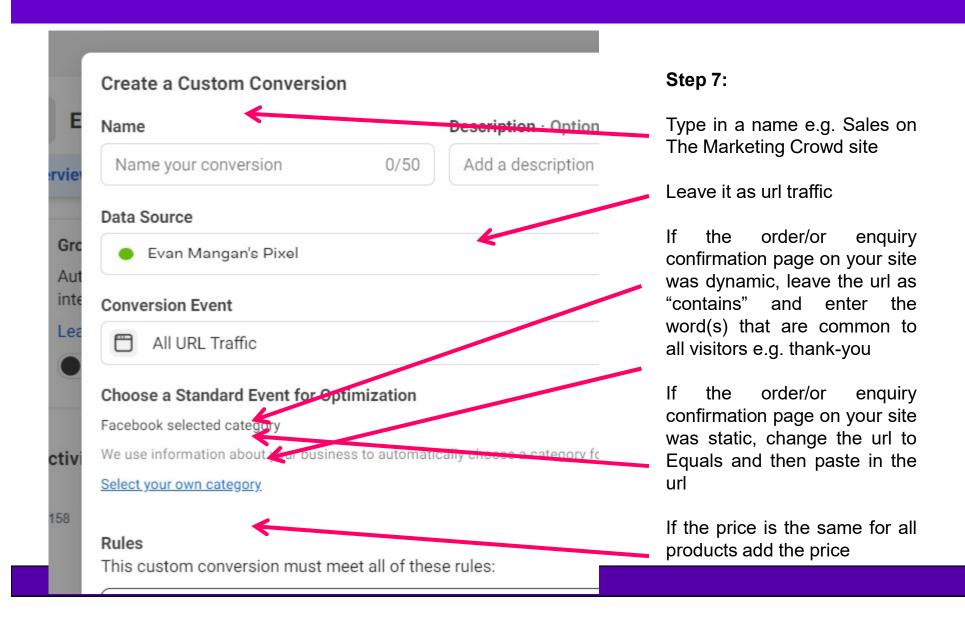
Click on Ads manager

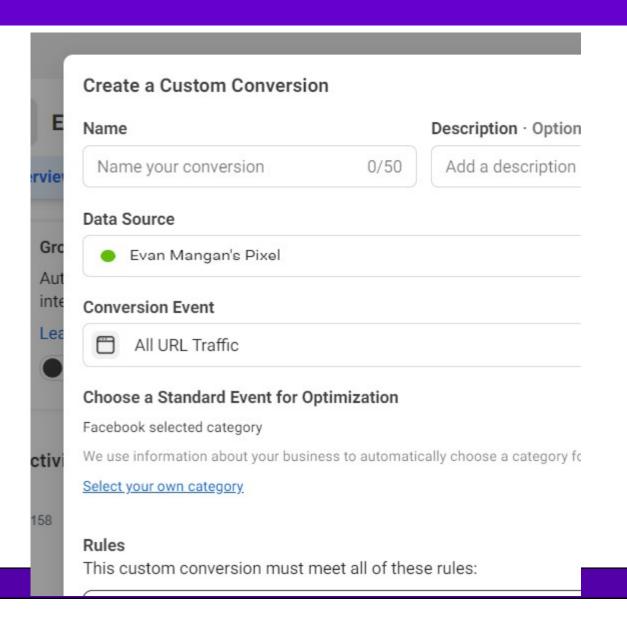


Step 5: You now need to get to events manager

- Click on the 9 dots in the top left
- Click on Events Manager





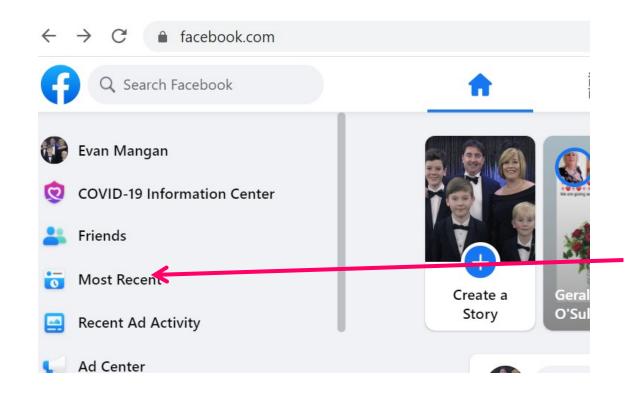


Step 8:

Repeat this process if you want to track a different conversion. E.g. you want to track sales AND you want to track enquiries

That's it. You have now setup custom conversions.

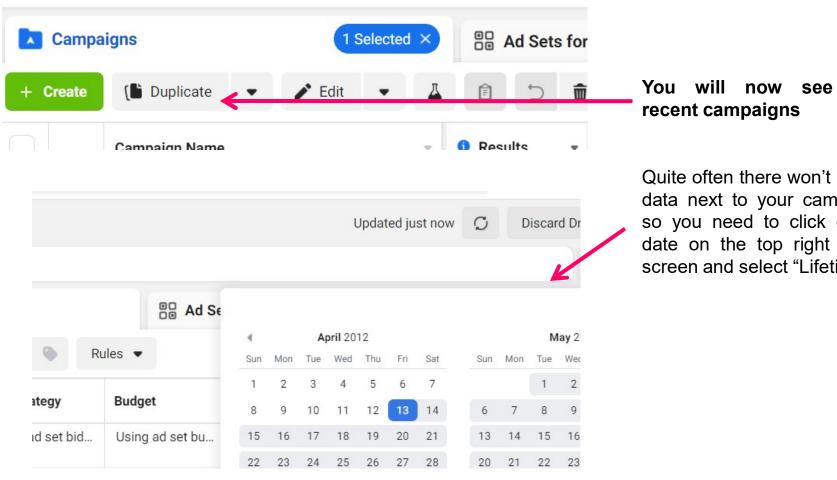
Whenever you run an ad Facebook will track whether people who clicked on your ad got to the Order Confirmation or Enquiry Confirmation pages.



To monitor your campaign you need to go to the Ads manager

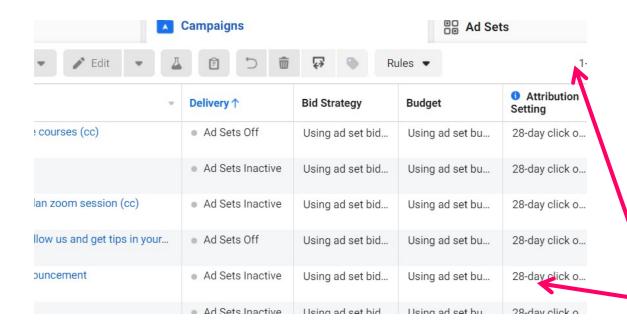
When you are on your FB newsfeed, look at the menu options on the very left

Click on Ads manager



your

Quite often there won't be any data next to your campaigns so you need to click on the date on the top right of the screen and select "Lifetime"



By default there won't be conversion date in your report.

You need to add the conversion data columns to the report.

Click on this icon for "Columns performance"

Click on customise column

